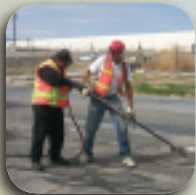


Inside Our Fences

A CLOSER LOOK AT
UTAH CORRECTIONAL INDUSTRIES



Utah Correctional Industries

Working to Make a Difference

801.576.7700 phone

801.523.9753 fax

www.uci.utah.gov



WELCOME

OUR MISSION

The Mission of Utah Correctional Industries (UCI) is to increase public safety by preparing offenders to return to society as employable, law-abiding citizens. We do this by providing job skills training opportunities to inmates and replicating real-world work environments inside the prisons and jails. Besides the clerks who work in many of the operations, including marketing, customer service and finance, UCI operates a number of businesses, 22 of which are shown in this book. These businesses are located inside and outside the prison fences. Industries programs provide opportunities for inmates to learn to be accountable for their actions in a work environment that parallels the real world.

Throughout its history, UCI has been an essential element of the Department of Corrections' mission of assuring public safety by having offenders leave the correctional system able to lead lives as law-abiding citizens. By serving as a correctional management tool, UCI productively occupies inmates, thereby relieving idleness in our institutions and ensuring the orderly operation of our prisons. The opportunity to work for UCI and the desire to retain the pay and stability that UCI affords are effective motivators for improving inmate behavior.

Over 90% of the inmates we deal with daily will return to society. Our mission is to make sure that as many as possible never return to prison. You can support us in these efforts by purchasing UCI goods and services.

THE STATE USE LAW

63-56-423 Purchase of prison industry goods.

- (1) All public procurement units shall purchase goods and services produced by the Utah Correctional Industries Division as provided by this section, which is an exemption from this chapter. All political subdivisions of the state may purchase these goods and services and are encouraged to do so when feasible.*
- (2) By July 1 of each year, the director of the Utah Correctional Industries shall publish and distribute to all state agencies and interested political subdivisions a catalog of goods and services provided by the Correctional Industries Division. The catalog shall include a description and price of each item offered for sale. The catalog shall be updated and revised during the year as the director deems necessary.*
- (3) State departments, agencies, and institutions may not purchase any goods or services provided by the Correctional Industries Division from any other source unless it has been determined in writing by the director of Correctional Industries and the state procurement officer or in the case of institutions of higher education, the institutional procurement officer, that purchase from the Correctional Industries Division is not feasible due to one of the following circumstances:*
 - (a) the good or service offered by the division does not meet the reasonable requirements of the purchasing agency;*
 - (b) the good or service can not be supplied within a reasonable time by the division; or*
 - (c) the cost of the good or service, including basic price, transportation costs, and other expense of acquisition, is not competitive with the cost of procuring the item from another source. In case of disagreement, the decision may be appealed to a board consisting of the director of the Department of Corrections, the director of Administrative Services, and a neutral third party agreed upon by the other two members or, in case of institutions of higher education, the president of the involved institution shall make the final decision.*

UTAH CODE
1985-1986

UCI STATE CONTRACTS

Asbestos Abatement

PA 1882

Beverage Processing

PA 238

Data Entry

PA 1869

Document Scanning

PA 1870

Furniture

PA 022

Meat Processing

PA 238

Micrographics

PA 1871

Office Innovations

PA 022

Moving Services

Panel Reconfiguration

Panel Refurbishing

Printing Services

PD 492 Carbonless

PA 380 General Printing

Roofing Services

PA 1882

Seating & Upholstery

PA 022

Sign Shop

PD 118

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COMMISSARY



The UCI Commissary, based at the Utah State Prison in Draper, is a centralized canteen operation that processes approximately 3600 orders per week. The Commissary offers products for sale to the offenders that the prison system doesn't provide, such as food items, writing materials, electronics, additional hygiene products, arts & crafts, and approved clothing items.



Commissary employs female offenders who learn skills such as order fulfillment, inventory control, warehousing, forklift operation, quality control, and other job skills that may help them obtain employment after their release from prison.



Commissary provides services to the offenders housed at the Draper Site and the Central Utah Correctional Facility (CUCF) in Gunnison, Utah.

The staff and offenders work as a team to provide good customer service and a professional working atmosphere.



DATA ENTRY

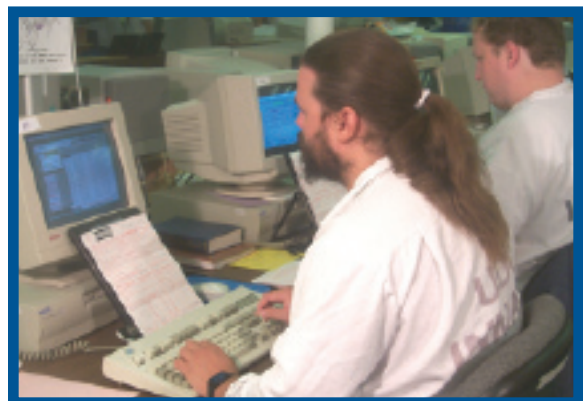
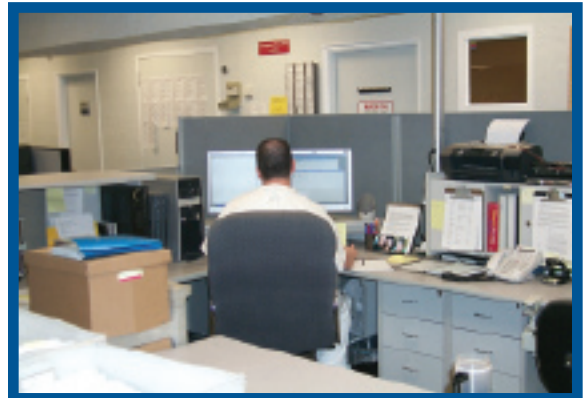
The Department of Health and other state agencies have been using UCI data entry services for over two decades. Our customers have found that the UCI data center is a cost-effective way to quickly transfer data from hard copies to digital formats.

In addition to working in a more modern data entry environment, UCI offers secure handling of information by controlling what data entry keyers can see through electronic images rather than hard copy. Sensitive data is electronically redacted in compliance with HIPAA guidelines.

UCI utilizes a client-server foundation that allows more effective control of our documents. Many of our forms are converted to digital images. These images are accessible to our customers for quick and easy information access. This conforms with private sector data processing standards.

UCI Data Entry matches or exceeds the keystroke speeds found in the private sector. Our data entry keyers have an error rate that is below the industry average.

State Contract PA 1869



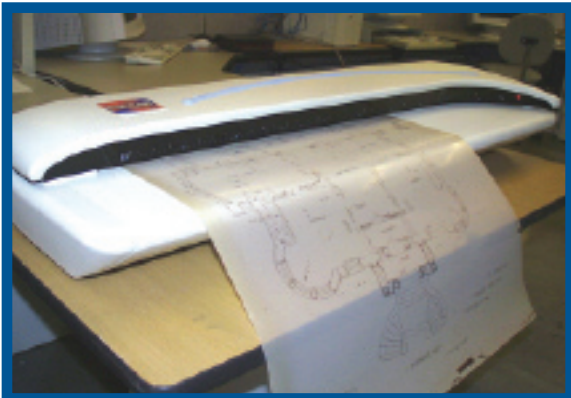
DOCUMENT SCANNING



UCI Scanning can digitize documents and photographs, then place them on a CD for future reference. Scanning is an efficient way to free up storage space while maintaining valuable records for internal review or customer availability. Scanning reduces the amount of paper in your office and provides backups of all important information.



Our services include pick-up and delivery, color or black and white images, a menu of formats, indexing, microfilm conversion to digital, and large formats up to 36 inches wide. We also provide quick turn-around times.



Documents are maintained in a secure and controlled area under the direct supervision of corrections officers and electronic security.

State Contract PA 1870



EMBROIDERY

Utah Correctional Industries is very pleased to offer a state-of-the-art, digitized, embroidery service operation.

UCI can help to disseminate your logos, images, and messages by embroidering them onto items of apparel or other special accessories. We can also personalize items. We can even embroider logos onto UCI produced seating.

Our embroidery shop is certified under the Private Sector Prison Industries Enhancement Act. So, if you have a community service project, school event, or even some small event like a family reunion, give us a call and we'll help make your event a big success.



FURNITURE



With a wide variety of stains, woods, and surfaces to choose from, Utah government agencies benefit from the individual attention that is given to each piece of furniture made at Utah Correctional Industries.



Besides stand-alone furniture, UCI also manufactures made-to-order, modular pieces that fit perfectly with our assortment of panel systems.



Our commitment to customer satisfaction does not end with the sale. Our desks, bookcases, credenzas, and tables are warranted to the original purchaser to be free from defect in workmanship for 10 years, when given normal care and use.

Next time you are in a government building, look around and you will most likely see a large assortment of UCI furniture and seating products.

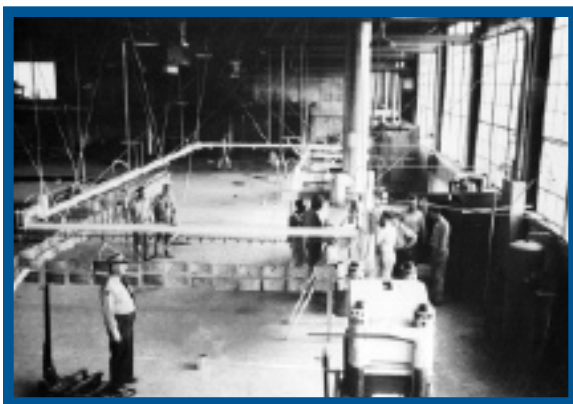
Examples of UCI furniture and seating can be seen at the UCI Showroom at 14072 South Pony Express Rd. An appointment can be made by calling 801-576-7700. Our products are also featured on our website at:
www.uci.utah.gov



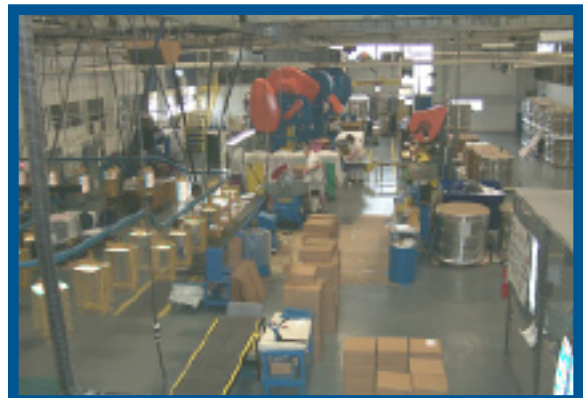
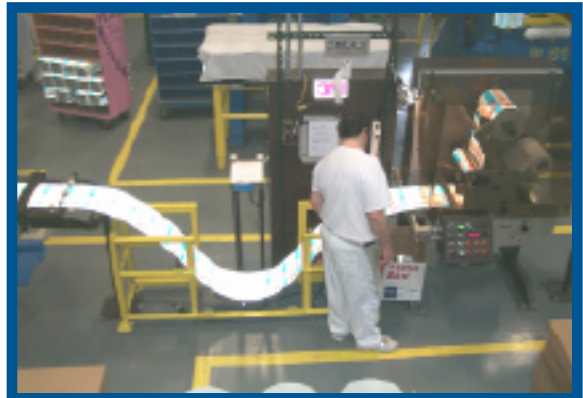
State Contract PA 022

LICENSE PLATES

Utah Correctional Industries produces the license plates for the State of Utah including Ski Utah, Centennial, trailers, transporters, dealers, and specialty plates.



The license plate plant, pictured above, was the first internal UCI operation at Utah State Prison. We have changed a lot since then; see pictures on the right.



MICROGRAPHICS



UCI Micrographics provides State agencies with a quick and easy means of accessing their current in-house business and client information. UCI Micrographics utilizes teamwork and professionalism to complete projects on schedule, priding themselves on job quality and customer satisfaction. All customer documents are maintained in a secure, controlled area under the direct supervision of corrections officers and electronic security.



UCI Micrographics works in conjunction with Utah State Archives to assist State agencies in meeting their obligations of scheduled retention and destruction of records. With both rotary and planetary capabilities, our services are efficient and economical.



When file cabinets are bulging with history data that cannot be destroyed, we can organize those records and return the finished product on space saving film or fiche. When you have records taking up valuable space, give us a call or contact us through the internet. We can help.

State Contract PA 1871



PRINT SHOP

As a full service print shop, UCI offers typesetting, graphic design, offset printing, xerographic printing and embossing. We serve state government at every level, as well as non-profit organizations of every size. UCI Printing is your full-service printer on State contract.

Our typesetting/graphic design team employs the latest technology and computer software to bring your project to life. Offset printing presses create deep, vivid color that draws attention to your documents.

From Business cards, envelopes or letterhead to carbonless forms, full-color flyers, posters or coil-bound books, you can enjoy easy ordering, prompt service and unsurpassed quality from the UCI Print Shop. We understand that no matter how big or small the job, your project is important to you - that makes it important to us! We will give you the best quality at a great price. We are UCI and we are *Working to Make a Difference*.

State Contracts

PD 492 Carbonless

“Fan A-Part & Snap-Out” Forms

PA 380 General Printing

(Including Letterhead)



SEATING & UPHOLSTERY



UCI chairs and sofas are stylish and modern. Reasonably priced, they are constructed of high-quality components to withstand heavy use.

Whether you are looking for a lounge chair, sofa, loveseat, or bench to enhance your office environment ...

Whether your need for occasional seating ranges from a few dozen to several thousand ...

Whether your task chair specifications vary from one employee to the next ...

UCI stands ready with a contemporary mindset, vast selection of both style and fabrics, capable craftsmanship, and professional business practices.

Remember, UCI can re-upholster your used furniture and coordinate a number of your upholstered pieces to match a new design scheme.

You have to see our products to appreciate them. Make an appointment to visit the UCI Showroom in Draper, by calling 801-576-7700.

State Contract PA 022



SIGN SHOP

The UCI Sign Shop is a certified PS/PIE operation, and is authorized to sell signs, to the private sector as well as to State and Federal government agencies. UCI manufactures a large assortment of signs and related products.

We have the capability of producing interior and exterior office signs, as well as regulatory, warning, school, construction, industrial, safety, street recreation, roll-up fabric and specialty signs, including banners, posters, magnets, decals and ADA compliant signage. We can also provide stands, frames, and bases for most signs. We also offer installation services.

With modern equipment such as wide format ink printers, a digital laser engraver, the latest in silk-screening technology, and we produce standard and custom signage to fit any customer need. The Sign Shop is committed to customer satisfaction.

State Contract PD 118



TEXTILES



UCI's Textile operation provides quality uniform fabrication at a reasonable price. We can provide inmate uniforms for prisons or jails. We are flexible in meeting specific demands for printed information identifying the inmates.



We also manufacture mattresses and pillows. We can meet any of your bulk sewing needs for sheets, pillow cases, towels, duffel bags, curtains, etc.



UCI customers have come to expect and receive quality products and service. The UCI Sewing plant has carefully selected workers who have an eye for detail.



ASBESTOS ABATEMENT

UCI Asbestos Abatement began operations in September of 1987.

Inmates and staff who participate in this program receive intensive, certified asbestos removal training. This certification helps many inmates obtain employment after their release from prison.

Aside from the obvious health benefits, this program provides substantial savings to the taxpayers. The State saves from 20% to 50% of normal direct removal costs when they use this service.

State Contract PA 1882



BEVERAGE PROCESSING



The dairy herds are gone, but we still purchase bulk milk and package it for resale. Today, we package our milk in plastic containers which reduces the quantity of waste by 75%. We also package an assortment of sugar-free juices.



UCI recently upgraded its milk processing facility with state-of-the-art packaging and processing equipment.



We have been supplying the Department of Corrections, Division of Institutional Operations (the prison) with milk and juice for over 40 years.

State Contract PA 238



COMMUNITY WORK CREWS

The UCI Community Work Crews (CWC) provide many work opportunities for both male and female inmates.



No doubt you have seen these crews picking up trash along the freeway. Our crews can be found in the mountains, at UDOT sheds, at the Utah National Guard and the Air National Guard, at Camp Williams, and many other places where they provide maintenance, repair, cleaning, fixing, gardening, and a variety of other services.



Travelers to Utah and residents of the State benefit from the wide range of services provided through our Community Work Crews.



CONSTRUCTION



The UCI Construction operation was established in 1989 to facilitate construction and remodeling of UCI buildings at the Draper Prison site. In 1997, UCI Construction began contracting with the Division of Facilities and Construction Management (DFCM) to work on other state owned buildings and properties.



Experienced construction supervisors, who are well versed in government regulations and the latest building codes, manage the Construction teams.



UCI is licensed by the Department of Occupational and Professional Licensing as a general contractor and is capable of working in most construction capacities from simple remodels to complete building construction.



LONE PEAK NURSERY

UCI provides supervised inmate crews to work the 3.5 acre farm, located on prison property. The Utah Division of Forestry, Fire, and State Lands operates the nursery.

The Lone Peak Nursery provides quality plants, service, and training to help conserve and enhance our environment. Their plant species brochure lists more than 90 native and adapted trees, shrubs, grasses and wetland plants for use in restoration and conservation projects.

Lone Peak Nursery promotes wetland restoration and enhancement through researching new methods of raising plants. Working in partnership with other agencies, they have introduced many new plant species for conservation purposes.



MEAT PROCESSING



We have been processing meats at the prison for over 40 years. Today, we provide a large variety of quality meat products. We can package meats in any size requested, and our products can be delivered fresh or frozen. Many of our meat products are served in institutional settings.

We specialize in salami, breakfast links and ground beef. We can tailor turkey products with different flavor profiles to satisfy customer needs.

State Contract PA 238



REACH

UCI has embarked on a program that will meet the intent language of the mission statement as well as providing benefits to the citizens of Utah.

The program is called REACH and stands for **RE**habilitation through **A**ffordably **C**onstructed **H**ousing. This program has been in the development stages since the early part of 1995 when UCI and Salt Lake Community College thought about putting together a carpenter program that would provide certified skills to offenders.

A committee was formed to brainstorm the possibility of creating a program, many ideas were explored and options discussed. The Carpenters Labor Union, along with other trades, were contacted to see if they would support the creation of the REACH program to provide a labor pool that they could draw from. Approval was given to construct up to 52 homes a year. A public hearing was held and, as a result of the hearing, it was decided to pursue the creation of the program.

Benefits of the REACH program:

- Affordable housing for low-income families.
- A two-year associate degree from SLCC and trade certification to those offenders completing the program.
- Marketable skills for offenders that will help open doors to meaningful employment.
- The opportunity for the offenders to provide for their families.
- The opportunity for offenders to form a positive image by contributing to society.



OFFICE INNOVATIONS



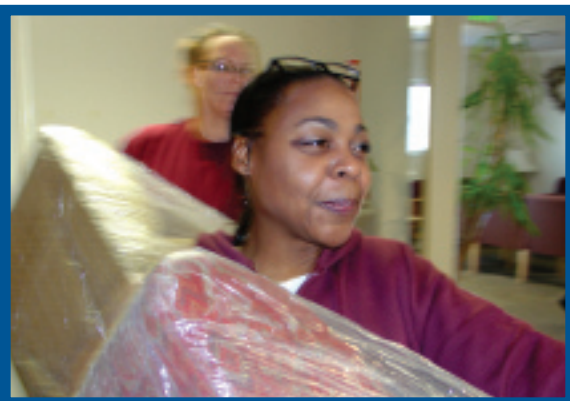
Office Innovations is...

MOVING SERVICES: Provides government and non-profit agencies a cost effective way to relocate their office furniture and equipment.

PANEL RECONFIGURATION: Provides space planning and office layout utilizing CAD design systems. Using the customer's ideas and UCI's experience with panel systems, we turn work areas into functional spaces without sacrificing quality and design. We can use existing cubicles to redesign office space and we offer new panels that are compatible with existing panel systems to expand work areas.

PANEL REFURBISHING: With the abundance of old outdated panels, refurbishing panels to make them new and usable again rounds out our Office Innovations. UCI can reuse existing panels making an affordable alternative for UCI customers. This also enables UCI to match existing panel fabrics for use in expansion and reconfigurations.

State Contract PA 022



ASPHALT CRACK SEAL

The Crack Seal Program began in 1997 with contracts from the Division of Facilities and Construction Management (DFCM) and the Utah Department of Transportation (UDOT).

The Crack Seal Crew consists of a supervisor and 5 to 6 inmates. They have a self-contained vehicle that includes a tar pot, compressor, tools, and equipment along with materials for a full day of continuous crack sealing.

The crew performs repairs on roads and streets as well as parking lots and pathways. They have also worked in many of the state parks throughout Utah including areas as far away as Kanab and Escalante.

During the colder winter months, the crews perform construction for UCI and a number of projects for UDOT.



ROOFING SERVICES



The Division of Facilities and Construction Management (DFCM) started the roofing program with UCI in 1997.



Inmates in the Roofing Services Program can install all types of roofing systems including: asphalt shingles, shake shingles, metal panels, metal shakes, single-ply EPOM and single-ply PVC. They are also trained to perform maintenance work on all state roofs.



UCI crews are trained by certified consultants and each roof is backed with a no-leak guarantee.

State Contract PA 1882



WILD HORSE PROGRAM

In 1971 the Wild Horse and Burro Act was established. It requires the BLM to manage wild mustangs on Federal rangelands. The BLM removes excess animals from selected herd management areas and places them in holding facilities. There are three basic types of holding facilities: short term, holding and training, and long term.

In cooperation with the BLM, UCI is opening a combination short-term holding and training facility to be located at the Correctional Facility in Gunnison, Utah.

Qualified inmates will work with the wild horses through a program designed to ready the horse for the public. The training ranges from halter trained to saddle trained. The general public adopts the horse from the BLM.

Through this program inmates learn valuable skills while helping the BLM manage herds and preserve America's Western Heritage.

Inmate workers in other states have commented that working in this program has been a life changing experience. They also state that this program has taught them how to deal with their emotions and anger. It has also taught them how to communicate better with each other and with their animals.





Utah Correctional Industries

WORKING TO MAKE A DIFFERENCE

*TRADITIONAL
INDUSTRIES
PROGRAMS*

Our traditional industries work programs provide cost-effective, quality goods and services to other Utah governmental agencies. Each year these manufacturing and service operations save the taxpayers of Utah hundreds of thousands of dollars while providing meaningful work experience to the inmate workers.

*and
PRIVATE
SECTOR
PARTNERSHIPS*

Only a few of our Private Sector / Prison Industries Enhancement Programs, PIE for short, are pictured in this book. These private sector partnership programs (PIE) are explained on the next page.

You can find more information about PIE partnerships by calling the UCI Switchboard at 801-576-7700.

The PIE Certification Program was created by Congress in 1979 to encourage states and units of local government to establish employment opportunities for prisoners that approximate private-sector work opportunities. The program is designed to place inmates in a realistic work environment, pay them the prevailing local wage for similar work, and enable them to acquire marketable skills to increase their potential for successful rehabilitation and meaningful employment on release. A total of 50 jurisdictions may be certified under the PIE Certification Program. To become certified, each program must demonstrate to the Director of the Bureau of Justice Assistance (BJA), U.S. Department of Justice, that it meets statutory and guideline requirements as listed under Mandatory Criteria for Program Participation. The statute and guidelines are designed to create a level playing field with the private sector. UCI has been certified since 1985.

The PIE certification program has two primary objectives:

- Generate products and services that enable prisoners to make a contribution to society, help offset the cost of their incarceration, compensate crime victims, and support their families.
- Reduce prison idleness, increase inmate job skills, and improve the prospects for successful inmate transition to the community on release.

Eligible jurisdictions that apply to participate in the PIE Certification Program must meet all nine of the following criteria:

1. Legislative authority to involve the private sector in the production and sale of prison-made goods, and administrative authority to ensure that mandatory program criteria will be met through internal policies and procedures.
2. Legislative authority to pay wages at a rate not less than that paid for similar work in the same locality's private sector.
3. Written assurances that the PIE Certification Program will not result in the displacement of workers employed before program implementation.
4. Authority to provide worker benefits, including workers' compensation or its equivalent.
5. Legislative or administrative authority to take deductions not to exceed 80 percent of gross wages for room and board; taxes (federal, state, local); allocations for support of family pursuant to state statute, court order, or agreement by offender; and contributions of not more than 20 percent, but not less than 5 percent of gross wages to any fund established by law to compensate the victims of crime.
6. Written assurances that inmate participation is voluntary.
7. Written proof of consultation with related organized labor before PIE Certification Program startup.
8. Written proof of consultation with related local private industry before PIE Certification Program startup.
9. Compliance with the National Environmental Policy Act and related federal environmental review requirements.

THANK YOU . . .

for taking the time to get to know us better. If you haven't already toured our facilities, we invite you to do so. Call 801-576-7700 to set up a time.

UCI is in the business of producing goods and services and rehabilitating offenders. At UCI we offer inmates the tools and training necessary to build their futures and stay out of prison. Most of these inmates are dependable, hard-working human beings. They are not only eager to learn job skills, but also desirous of the opportunities we provide for personal growth. Many inmates want to 'make it' on the outside. Many of them want to provide for their families in a respectable manner. Many of them want to change, but they need help and support to do so.

UCI also needs help and support. We do not need your tax dollars, as we are a self-supporting Division of government; but we do need the opportunities to continue to earn our own dollars. Those opportunities can only come from the active support of all governmental agencies who are eligible to purchase our products and services; through people like you, people who take time to get to know us better.

WE APPRECIATE . . .

your support through the purchase of our goods and services.

Inside Our Fences was printed by the UCI Print Shop
under Contract PA 380.



www.uci.utah.gov

UCI, P.O. Box 850, Draper, UT 84020, phone 801-576-7700, fax 801-523-9753